

Lydia Cassorla, MD, MBA  
1801 14th Ave  
San Francisco CA 94122

Jun 19th 2019

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I support maximum broadband competition.

I have enjoyed excellent service from Sonic for many years. They have provided excellent hard line (copper) telephone service, DSL internet, and email servers along with real troubleshooting, and customer service. Additional options including fiber optic service are becoming available in my area and I will select Sonic again if I decide to make a change, because of their service, price, and the fact that they are a relatively local business.

My experience with ATT has been poor - high cost, low quality of service - and poor customer service.

I discontinued Comcast cable TV in the remote past due to un-competitive pricing.

I have DirecTV (the most basic package that costs under \$10 per month) but now that it has been purchased by ATT the service quality including picture is less good and customer service worse (could not get anyone to answer the call when there was no image).

I encourage you to do everything you can to help keep costs down and options up for customers who wish to maintain home telephone and home internet services. This means maximum competition!!! As you know, these services are critical to each and every American household, even in places like the SF Bay Area where I live. Telephone service is especially critical to our vulnerable older citizens who may not have mobile phones.

I want COMPETITION not CONSOLIDATION. With consolidation comes price increases, decreased service, and decreased customer service. There is often also an association with corporate management values that put the customer last. We have seen it in many industries - just look at PG&E!

Please do your part to see that the FCC does not coddle the big players who spend big dollars to lobbying firms. DO NOT SELL the American people OUT!

Telephone and internet services are vital to our nation's well-being, and our ability to foster an educated and productive population - we are far behind so many other developed countries! One might even consider it a national security priority.

Thank you for listening.

Lydia Cassorla, MD, MBA